

# HARLEY | EXTENDED WARRANTY™

HARLEY-DAVIDSON  
WARRANTY SERVICES\*

## Insurance Product Information Document

**Company: Harley-Davidson Warranty Services**

**Product: Extended Warranty**

This insurance is provided by Harley-Davidson Warranty Services, a trading style of Car Care Plan Limited, a company registered in the UK. Car Care Plan Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Register number: 309268.

This document contains some important facts about **HARLEY | EXTENDED WARRANTY™**. It is to be regarded as only a summary of cover to help assist you in making an informed purchase decision. Full terms and conditions of the policy are provided in your policy document. Please take time to read this policy document to make sure you understand the cover it provides.

## What is this type of insurance?

The **HARLEY | EXTENDED WARRANTY™** is a Mechanical Breakdown Insurance which is designed to protect you against the unexpected cost of repairs should your motorcycle develop a problem.

This insurance is underwritten by Motors Insurance Company Limited which is registered in the UK. Motors Insurance Company Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Financial Services Register number: 202875.



### What is insured?

- ✓ Your motorcycle providing that it is 20 years old or under at the time of warranty purchase.
- ✓ Protection against the cost of replacement of any factory fitted or dealer fitted Harley® approved mechanical or electrical component, including **SCREAMIN EAGLE®** accessories that suffer a sudden mechanical or electrical failure including:
  - Payment for rectification of oil leaks;
  - Failure of any exhaust and frame weld or joint due to sudden and unforeseen circumstances;
  - Damage to casing caused by any covered component following breakdown of that component.
- ✓ Additional consequential failure cover is provided for specific components that have failed due to a covered component failing.
- ✓ Covers diagnostic charges up to a maximum of £75 per claim.
- ✓ Unlimited number of claims with a maximum claim liability up to the value of the motorcycle at the time of warranty application.



### What is not insured?

- ✗ Any components listed in the 'What is not Covered' section of the policy document.
- ✗ Damage caused by installation or use of non Harley-Davidson® components, including those installed by an authorised Harley-Davidson® dealership, that cause a Harley-Davidson® component to fail. Examples include, but are not limited to performance-enhancing powertrain components or software, exhaust systems, non-approved tyres, lowering kits, handlebars, etc.
- ✗ Repairs, replacements or alterations not authorised by Harley-Davidson Warranty Services or experimental equipment or routine servicing or maintenance or any motorcycle which has been modified from the manufacturer's original specification.
- ✗ The gradual reduction in operating performance (wear and tear) due to the age of the motorcycle and/or the number of miles it has covered.
- ✗ Any parts which have not failed but which are replaced or reported during routine servicing.



### Are there any restrictions on cover?

This warranty does not cover:

- ! Mechanical or electrical failure caused by faults which a qualified engineer appointed by Harley-Davidson Warranty Services thinks could have reasonably existed before this warranty began;
- ! Any motorcycle used for commercial purposes such as but not restricted to couriers, learning school, professional delivery, short or long term hire etc., patrol or any public or professional usage;
- ! Any motorcycles used for racing of any description or being used in any contest, competition, trials or any form of off road activity;
- ! Any public service motorcycles such as police motorcycles, paramedic motorcycles and military motorcycles;
- ! Any motorcycle owned by a motor trader or garage or associated companies or by the proprietor(s) of such motor trader or garage, or by an employee, friend or relative of such proprietor(s).



## Where am I covered?

- ✓ Throughout the United Kingdom (England, Scotland, Wales and Northern Ireland), the Channel Islands and the Isle of Man.
- ✓ Cover is also provided in the European Union and the European Free Trade Association (EFTA) for up to a total of 60 days a year.



## What are my obligations?

- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.
- If you don't follow the manufacturer's service schedules, this warranty may not apply.
- **If you need to make a claim:** We recommend you take your motorcycle to an authorised Harley-Davidson® dealer and provide them with the full warranty type and number (found on the policy confirmation), your motorcycle registration number and the date and mileage that the component failed. **IMPORTANT** – Repair work must not commence until the administrator has agreed the claim. Failure to comply with this requirement will affect your ability to claim under this cover.



## When and how do I pay?

You can pay your premium as a one-off payment prior to the start of cover or in monthly instalments.



## When does the cover start and end?

Your cover will take effect and end on the dates stated in your policy confirmation.



## How do I cancel the contract?

To cancel your policy please contact the administrator on 0344 573 8216. Cancellations made within the first 30 days of purchase receive a full refund, thereafter a pro-rata refund can be obtained subject to an administration fee.

Please note you will not receive a refund where you have already made a successful claim on the policy.

